



Over 45% of applicants identified as living with disability or serious physical and mental health issues

(2024 Impact Report)

Disability Access and Inclusion Plan

People with disability experience a variety of barriers to accessing justice including limited capacity to pay, limited access to information, legal services, and through the denial of reasonable accommodation throughout legal proceedings.

(2013) People with Disability Australia submission in response to Productivity Commission Issues Paper on Access to Justice Arrangements

LAW ACCESS COMMITMENT:

People living with disability or serious physical and mental health issues form a large proportion of those who seek legal assistance through Law Access.

It is important that our service is sensitive to the barriers that applicants may face and the ways in which our behaviours, systems and communications can impact their experience of our service and their capacity to utilise their own strengths to make their own informed decisions.

Our systems should be accessible and our practices inclusive. We make this commitment and seek the support of our community to achieve these goals.

Alana Dowley, Chief Executive Officer, Law Access



Disability Access and Inclusion Plan

Law Access commits to pursuing the following goals:

Inclusion

Opportunity to have a say in how needs are met

Support for employment / volunteering at Law Access

Feedback is sought and acted upon

Culture

Culture of understanding of barriers and unique strengths

Engage with organisations assisting those living with disability

Stakeholder awareness and support of our commitment

Access

Accessible communications and application process

Individualised approach and appreciation of intersectionality

Equitable access to legal assistance

Rights

Respect for self-determination

Compliance with legal and moral obligations

Advocacy and active contribution to change

