

CALD Strategy - Actions 2025

1	Value diversity in recruitment.
2	Engage with CALD organisations within our sphere of influence and explore collaborate opportunities.
3	Promote broader awareness of CALD communities and cultures and opportunities for engagement.
4	Utilise a tiered learning and training model for our staff to develop and enhance cultural competency progressively.
5	Increase awareness and knowledge of cultural competence and available resources for pro bono lawyers.
6	Ensure that our information and communication is accessible to people from CALD communities (including translation where practicable).
7	Maintain access to the TIS (interpreter service) for CALD applicants engaging with staff and pro bono lawyers.
8	Identify areas of unmet legal need for CALD people for future service initiatives.
9	Be open to different forms of communication and ways of doing, based on individual preference and empowerment.
10	Regularly seek feedback, review priorities, and commit to future improvements.

